

Hello Families,

We hope everyone continues to stay healthy, both physically and mentally! As Kentucky begins to lift restrictions, we are able to start seeing more patients in our offices. While we are excited to see more patients, your safety and the safety of our staff remains our top priority. Healthcare is the first group of businesses having restrictions lifted; however, we are being held to certain guidelines to do so. There are several things we've been doing, and will continue to do, as well as some new things we will implement for safety. We will need your help for a few of those! We will begin seeing all check-up appointments in our offices beginning Monday, May 4th (during this time we were limiting the check-up appts to only essential appointments).

We will:

- Wear masks and use proper hand hygiene at all times. *Per the CDC guidelines, a mask or face covering is recommended for children 2 years of age and older. Here is the link for CDC on Use of Cloth Face Coverings to Help Slow the Spread of COVID-19 <https://www.cdc.gov/.../pre.../diy-cloth-face-coverings.html>
- Practice social distancing when possible.
- Clean our office diligently each hour, as well as cleaning between each patient and continuing to have our office cleaned professionally each evening.
- Propping our doors open throughout the office to decrease touching hard surfaces.
- Separating well and sick patients and assigning specific physicians to see sick patients daily. Reminder...we are not testing for Covid-19 in our office at this time. We ask patients with fever and cough to see a physician via e-visit.
- Offer well visits until 5pm daily, M-F for most physicians. This helps with social distancing of our patients.
- We will treat our parking lot like our waiting room. We will keep our waiting rooms in our office closed to patients.

What we need from you:

- You will be required to wear a mask or face covering at all times while in our office. This applies to everyone entering our office and it should remain on at all times. If you do not have a mask or face covering, we will have to reschedule your appointment.
- We ask that you continue to limit the number of family members attending visits. We prefer only one adult attend visits. Please leave siblings at home if possible.
- Please remain in your car when you arrive at our office. You will call us to let you know you are here, and we will bring you in we are ready.
- Please use proper hand hygiene at all times.
- Please be patient with us as we work through our processes. We may change things frequently.

Please call our office to schedule your child's summer check-up appointment or to reschedule an appointment which was recently cancelled. We look forward to seeing you soon!